

1. RESPONSABILITY -

The CUSTOMER declares that they are physically sound to proceed with instruction in Yoga. It is further agreed that all exercises and lessons shall be undertaken at their own risk, and that the EQUILIBRIUM will not be liable for injuries or damages to the person or property arising out of, or connected, with the use of services of facilities of EQUILIBRIUM, or the premises which the same are located.

2. REFUNDS: Credit notes and certain refunds apply

YOGA PACKAGES

The CUSTOMER may cancel the contract by written notice only to info@equilibriumyoga.ca.

If the CUSTOMER cancels this contract *in writing* after EQUILIBRIUM has begun the performance of his principle obligation, the CUSTOMER must pay only:

- a) The price of the services rendered to him, computed on the basis of the rate stipulated in the contract or invoice*; and
- b) 10% of the price of the services that were not rendered to him as a cancellation fee. (Not exceeding 50\$. + tax)

*Cancelled package - (1 year passes) Amount retained are the services rendered : which fall under regular per class pricing or other regular package suited to the service - whichever deems more appropriate. -. (All other passes), fall under the per class pricing. The services that were supplied to the CUSTOMER will be paid to EQUILIBRIUM, with the proper cancellation percentage charge. (see above). Balance credit note or full refund will be issued to CUSTOMER.

MERCHANDISE and CONCERTS : FINAL SALE WORKSHOPS: 14 days from the date of workshop



ROOM RENTAL

• 48 hours notice to Equilibrium in writing: Equilibrium will retain 100% cancellation fee of the total amount charged. • 3 days to 29 days notice in writing: Equilibrium will retain 50% of total amount charged. • Up to 1-month notice in writing: Equilibrium will retain 15% of total amount charged.

3. EXTENTIONS - Unlimited Passes)

No legal holiday extentions (Christmas etc..) Equilibrium will not extend any unlimited passes. *Exceptions would considered in the event of work travel or illness provided with proof by customer – (maximum of 2 months extension).*

Limited Passes: 5- 10- 20 class cards – certain extentions apply

4. REWARDS PROGRAM

Customers earn rewards via our rewards program. You can receive packages and products by accumulating points. See our website, the reception for details - or go to <http://www.perkville.com>